

Terms & Conditions

The Handmade Academy • The Velvet Peacock Workshop

Operator	Amael Loic Bogne, operating as The Handmade Academy
Course	The Velvet Peacock Workshop
Website	https://thehandmadeacademy.com/velvet-peacock-workshop
Effective date	September 10, 2026
Version	1.0

Please read before purchasing

These Terms form part of the agreement for the one-time purchase and use of The Velvet Peacock Workshop. They include important information about course access, intellectual property, refunds, Quebec consumer rights, and the safe use of craft materials.

Quebec language notice

For a Quebec consumer, a French version of these Terms and related contract documents must be provided before the consumer is asked to accept the English version. A customer may be bound by the English version only after receiving the French version and expressly choosing English.

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1. Business and course information

Business	The Handmade Academy
Operator	Amael Loic Bogne
Address	6-3881 Av Linton, Montreal, Quebec, Canada
Email	kyme@thehandmadeacademy.com
Website	https://thehandmadeacademy.com/velvet-peacock-workshop

Amael Loic Bogne operates The Handmade Academy as an individual in Quebec, Canada. The Velvet Peacock Workshop is an online educational course offered through The Handmade Academy. In these Terms, "we," "us," and "our" refer to Amael Loic Bogne operating as The Handmade Academy. "You" and "your" refer to the visitor, purchaser, student, or person using the service.

2. Application and acceptance

These Terms govern your visit to <https://thehandmadeacademy.com/velvet-peacock-workshop>, your purchase of The Velvet Peacock Workshop, and your access to related lessons, videos, worksheets, downloads, student features, and support. The course description, checkout disclosures, order confirmation, refund terms, Privacy Policy, and any additional terms expressly shown and accepted during purchase also form part of the agreement. Before submitting an order, you must be given a reasonable opportunity to review the applicable information, correct errors, and expressly accept the agreement. By selecting the acceptance box, completing the purchase, or accessing the course, you confirm that you have reviewed and agree to these Terms, subject to rights that cannot legally be waived.

2.1 French and English versions

For contracts with Quebec consumers, the French version of the applicable contract and related documents is provided first. After receiving the French version, the consumer may expressly choose to be bound by the English version. No fee is charged for the French version. The parties confirm that the French version of this agreement was first provided to them and that they have expressly chosen to be bound by the English

version. Les parties confirment que la version française de la présente convention leur a d'abord été remise et qu'elles ont expressément choisi d'être liées par sa version anglaise.

3. Eligibility

You must be at least 18 years old or have the authorization of a parent or legal guardian to purchase the course. A parent or guardian purchasing or authorizing use for a minor is responsible for evaluating whether the course is suitable and for supervising all use of scissors, wire cutters, pins, and small parts. The course is not designed for unsupervised use of scissors, wire cutters, or small parts by children.

4. Course description

The Velvet Peacock Workshop is a self-paced online educational program intended to teach techniques for building a chenille-stem peacock by hand. The specific modules, lessons, bonuses, downloads, and support included in your purchase are those described on the sales and checkout pages at the time of purchase.

The course may include:

-  recorded video demonstrations;
-  written instructions and lesson summaries;
-  downloadable worksheets, reference materials, or templates;
-  practice exercises and project guidance;
-  course updates and corrections; and
-  email-based customer support relating to access, billing, or the course, as described at purchase.

Unless expressly stated in writing, the purchase does not include physical tools, craft supplies, equipment, one-to-one coaching, certification, accreditation, or a guarantee of professional or commercial results.

5. Price, currency, and taxes

Course prices are displayed and payable in United States dollars (USD), unless the checkout expressly states otherwise. The checkout will show the course price, applicable discounts, taxes, total amount, currency, and payment schedule before you submit the order. Your card issuer, bank, or payment provider may apply exchange rates or foreign-transaction fees. Those charges are imposed by the provider and are not retained by The Handmade Academy. Applicable sales taxes are charged or included as shown at checkout. Promotional prices apply only for the stated period and conditions.

6. Payment and Quebec instalment rules

The course is sold as a one-time purchase and is not an automatically renewing subscription. "One-time purchase" describes the absence of recurring renewal charges; it does not override any legally required instalment schedule. Payments are processed by the third-party payment processor identified at checkout.

By submitting payment information, you authorize that processor to charge the displayed amounts on the displayed dates.

6.1 Quebec consumers

Where the Quebec rules for a service contract involving sequential performance for instruction, training, or assistance apply:

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no payment or deposit will be collected before we begin performing our principal obligation; the consumer's obligation will be collected in at least two approximately equal instalments, with payment dates placed approximately at the beginning of approximately equal periods of the contract; ☐ a single instalment will be used only where a statutory exception applies, including where the total obligation is USD \$100 or less including applicable taxes, or the instruction is performed over no more than three consecutive days; and ☐ the order confirmation or course contract will state the required service description, commencement date, duration or instructional distribution, applicable rate, total amount, and payment schedule. If a checkout configuration conflicts with a mandatory Quebec rule, the mandatory rule prevails and the payment schedule must be corrected.

7. Online order process and contract copy

Before an online purchase is completed, the checkout will disclose the information required by applicable law, including the merchant identity and contact information, a description of the course, price and taxes, currency,

payment terms, access or delivery information, cancellation or refund terms, and other material restrictions or conditions. You will be able to review the order and correct errors before submitting it. After purchase, a confirmation and copy of the applicable agreement will be sent to the email address provided, in a format that can be retained and printed. You are responsible for providing an accurate, functioning email address and reviewing messages sent to it. Contact us promptly if a confirmation or access message is not received.

8. Course delivery

Unless the sales or checkout page states a later launch date, course access begins after the purchase is successfully authorized and the course is made available to your account. Access instructions are sent electronically. If you do not receive access within 24 hours after successful payment, contact kyme@thehandmadeacademy.com. We may request information reasonably necessary to locate the order and verify identity.

9. Lifetime access

Your purchase includes lifetime access to the version of the course purchased, subject to these Terms and any mandatory law. "Lifetime access" means access for the commercial lifetime of The Velvet Peacock Workshop while The Handmade Academy continues to operate and host the course. It does not mean the

biological lifetime of the purchaser and does not guarantee that a particular third-party technology, file format, lesson, bonus, community feature, or platform will remain unchanged forever. If the course is permanently discontinued, we will take reasonable steps, where practicable, to provide advance notice or a reasonable opportunity to access or download eligible materials. This section does not limit any remedy required by consumer law.

10. Thirty-day money-back guarantee

In addition to any mandatory legal rights, The Velvet Peacock Workshop includes a 30-calendar-day, noquestions-asked money-back guarantee. To request a refund, email kyme@thehandmadeacademy.com within 30 calendar days after the purchase date and provide the name and email address used for the order and, if available, the order number. You do not need to provide a reason. An approved refund is issued to the original payment method. Bank and payment-processor posting times are outside our control. Once a full refund is issued, course access and the associated licence may be terminated. This voluntary guarantee does not replace, restrict, or shorten any statutory cancellation, refund, legal-warranty, chargeback, or other right that cannot lawfully be excluded.

11. Mandatory Quebec cancellation rights

A Quebec consumer may have additional rights under the Consumer Protection Act, including the rules applicable to service contracts involving sequential performance for instruction, training, or assistance and the rules governing distance contracts. Where sections 190 to 196 of the Consumer Protection Act apply to the purchase, the following compulsory

clause forms part of the agreement:

Clause required under the Consumer Protection Act. (Service contract involving sequential performance for instruction, training or assistance) The consumer may cancel this contract at any time by sending the form attached hereto or another notice in writing for that purpose to the merchant. This contract is cancelled, without further formality, upon the sending of the form or notice. If the consumer cancels this contract before the merchant has begun the performance of his principal obligation, the consumer has no charge or penalty to pay. If the consumer cancels this contract after the merchant has begun the performance of his principal obligation, the

consumer must pay only:

- (a) the price of the services rendered him, computed on the basis of the rate stipulated in the contract; and
- (b) the less of the following 2 sums: \$50, or a sum representing not more than 10% of the price of the services that were not rendered him.

Within 10 days following the cancellation of the contract, the merchant must restore to the consumer the money he owes him. It is in the consumer's interest to refer to sections 190 to 196 of the Consumer Protection Act (chapter P-40.1) and, where necessary, to communicate with the Office de la protection du consommateur.

A cancellation may be sent to kyme@thehandmadeacademy.com or to 6-3881 Av Linton, Montreal, Quebec, Canada. Where a prescribed cancellation form must accompany the contract, it will be supplied with the order confirmation. The cancellation is effective at the time the written notice is sent where the applicable law so provides. Distance-contract cancellation rights may also apply where required pre-contract information or a retainable copy of the agreement is not provided, or where the principal obligation is not performed within the legally applicable time. Nothing in these Terms limits those rights.

12. Accounts and security

You may be required to create a personal student account. You agree to:

- ☐ provide accurate and current information;
- ☐ maintain one personal account unless we authorize another arrangement;
- ☐ keep login credentials confidential;
- ☐ not allow another person to use your account or access the course through your login;
- ☐ notify us promptly of suspected unauthorized access; and
- ☐ take reasonable steps to secure the device and email account used to access the course.

We may require a password reset, identity verification, or another reasonable security measure. You are not responsible for unauthorized activity caused by our fault or another matter for which liability cannot lawfully be transferred to you.

13. Personal-use licence

After a valid purchase, we grant you a limited, personal, non-exclusive, non-transferable, and revocable licence to access and use the course materials for your own educational and non-commercial use, subject to these Terms.

You may:

- ☐ watch the lessons for your own learning;
- ☐ download files expressly made downloadable;
- ☐ print reasonable copies for your own use;
- ☐ apply the techniques to original artwork you create; and
- ☐ sell original physical artwork that you personally create using skills learned in the course.

You may not:

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share, sell, lend, or transfer your account or login;

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record, copy, reproduce, scrape, or download videos except through an authorized feature; upload, publish, distribute, sublicense, or resell course content; remove copyright, branding, or ownership notices; present our lessons, worksheets, curriculum, or demonstrations as your own; use course materials to build or sell a

substantially copied or derivative course; use course files to train or evaluate an artificial-intelligence model or create a competing dataset without written permission; circumvent access, security, or digital-rights controls; or use the materials for an unlawful, fraudulent, or harmful purpose.

14. Intellectual property

The website and course materials—including videos, photographs, demonstrations, text, graphics, worksheets, templates, downloads, branding, logos, selection and arrangement of content, and course structure—are owned by or licensed to The Handmade Academy and are protected by applicable intellectual-property laws. Purchasing the course provides a licence to use the materials; it does not transfer ownership. “The Handmade Academy” and “The Velvet Peacock Workshop” may not be used as your business, course, product, or endorsement name without prior written permission, except for a truthful statement that you purchased or completed the course.

15. Your artwork and submissions

You retain ownership of original artwork, photographs, and other materials you create and submit. When you submit material for feedback, support, account administration, or a course feature, you grant us a limited, non-exclusive permission to host, copy, display, transmit, and otherwise use it only as reasonably necessary to provide that feature, respond to you, maintain records, or protect the service. We will not use your name, photograph, artwork, review, or testimonial in public marketing without separate permission, unless you deliberately submit it through a feature clearly identified as public. You represent that you own the submitted material or have permission to use it, that its submission does not violate another person's rights, and that it does not contain unlawful, malicious, abusive, or unnecessarily sensitive content. We may remove material that violates these Terms or applicable law.

16. Materials and safe practice

Materials notice

Chenille work itself is low-risk, but the tools and small parts used alongside it are not. Course demonstrations are educational and cannot account for every product, workspace, medical condition, or local rule.

You are responsible for:

- reading and following all manufacturer instructions and warnings for any product you use;
- handling scissors, wire cutters, and the cut ends of craft wire with care, since trimmed stems leave sharp points;
- keeping beads, ball-head pins, craft eyes, and other small parts away from children under three and from pets, because they are a choking hazard;
- checking product labels for allergens or irritants before use if you have a known sensitivity to dyes, adhesives, or metals;

- working in adequate light and taking regular breaks to reduce eye strain and repetitive strain during long crafting sessions;
- setting up a stable work surface and a comfortable seated posture; and
- stopping and seeking qualified assistance if you notice persistent hand or wrist pain, skin irritation, or another unsafe condition.

Consult a qualified health professional if you have a condition that may be affected by prolonged seated work or repetitive hand use.

17. Educational nature and results

The course provides general educational information and artistic demonstrations. It is not medical, occupational health, fire-safety, electrical, legal, tax, or business advice. Results vary according to practice, reference quality, tools, materials, motor skills, time invested, prior

experience, artistic decisions, and other individual factors. We do not guarantee:

- a particular artistic result or exact reproduction of a demonstration;
- mastery within a particular period;
- income, customer demand, sales, social-media engagement, or commercial success;
- professional certification or eligibility for employment; or
- that every technique, tool, or material will be suitable for every person or project.

Testimonials and examples describe individual experiences and are not promises of typical or guaranteed results.

18. Acceptable use

You must not:

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use the website or course to violate a law or another person's rights; attempt unauthorized access or interfere with security or availability; introduce malware, harmful code, automated scraping, or excessive requests; impersonate another person or provide materially false information; harass another student, instructor, or service provider; make fraudulent payment, refund, or chargeback claims; collect another person's information without authorization; or use a course feature for spam, unrelated solicitation, or abusive content.

19. Third-party products and services

The course may mention or link to craft supplies, chenille stems, beads, software, retailers, social platforms, payment services, or other third-party products and services. Unless expressly stated, those products and services are not manufactured, operated, or controlled by us. Availability, specifications, pricing, safety instructions, and third-party terms may change. You are responsible for reviewing the applicable

manufacturer instructions and determining whether a product is suitable for your intended use. Where a link is an affiliate link or we may receive compensation, we will make an appropriate disclosure.

20. Availability and course changes

We may make reasonable changes to lesson order, presentation, file formats, demonstrations, platform technology, support methods, or features to correct errors, improve the course, maintain security, comply with law, or replace discontinued technology, provided the core educational service purchased is not materially reduced contrary to applicable law. Temporary interruptions may occur because of maintenance, internet failures, security events, provider outages, or circumstances beyond reasonable control. We will use reasonable efforts to restore access.

If a material paid service cannot be provided, available remedies will be determined under the purchase agreement and applicable consumer law.

21. Suspension and termination

We may suspend or terminate access where we reasonably believe that:

-  an account is being shared or accessed without authorization;
-  payment was fraudulent or properly reversed;
-  course materials are being copied, sold, or distributed;
-  your conduct creates a serious legal, security, safety, or operational risk;
-  you materially breached these Terms; or
-  suspension is required by law or by a service provider whose technology is necessary to provide the course.

Where reasonable, we will provide notice and an opportunity to correct the issue. Suspension or termination does not remove any mandatory refund, cancellation, legal-warranty, or consumer right.

22. Legal warranties and mandatory rights

Nothing in these Terms excludes, restricts, or modifies a legal warranty, statutory cancellation right, remedy for false or misleading representations, right under Quebec's Consumer Protection Act, or other protection that cannot legally be waived. If a provision conflicts with mandatory law, the mandatory law prevails and the provision applies only to the maximum extent permitted. The remainder of the agreement continues to apply where legally possible.

23. Additional disclaimers

Subject to Section 22 and to the extent permitted by law, the website and course are provided on an "as available" basis. We do not make additional promises that access will never be interrupted, that every error will be corrected immediately, that a specific third-party platform will operate indefinitely, or that the course will be compatible with every device, browser, tool, or material.

24. Limitation of liability

Subject to mandatory law and to the extent liability may lawfully be limited, we are not liable for indirect, incidental, special, or consequential loss arising from unauthorized account use, third-party service failure, loss of Internet access, reliance on a third-party product, lost anticipated profit or opportunity, or use of course materials contrary to instructions and safety warnings. Where a monetary limit is legally permitted, our aggregate liability arising from the purchased course will not exceed the amount you paid for that course. This section does not apply to fraud, intentional wrongdoing, gross fault, bodily or moral injury, or another form of liability that cannot lawfully be excluded or limited.

25. Responsibility for your conduct

To the extent permitted by law, you are responsible for direct loss caused by your unlawful conduct, infringement of another person's rights, unauthorized distribution of course materials, deliberate interference with the service, or material misrepresentation. This section does not require a consumer to compensate us for loss caused by our own fault or for an obligation that cannot legally be imposed on the consumer.

26. Privacy

Our collection, use, disclosure, retention, and protection of personal information are described in the Privacy Policy. Privacy consent will be obtained separately where required and is not created merely by accepting these Terms.

27. Electronic communications

You agree that order confirmations, receipts, contract copies, access instructions, security notices, courseservice messages, and support responses may be delivered electronically to the email address you provide. Transactional communications do not automatically authorize unrelated promotional emails. Promotional messages are sent only where permitted and include an unsubscribe mechanism.

28. Changes to these Terms

The Terms applicable to a purchase are those presented when the agreement is entered into. We may update website Terms prospectively to reflect changes to services, technology, or law. A later change will not materially reduce an existing paid right without a valid legal basis or consent where required. The current version will display its effective or last-updated date. Material changes will be communicated where required.

29. Governing law and disputes

These Terms are governed by the laws applicable in Quebec and the federal laws of Canada applicable there, without restricting mandatory rights available to a consumer in another jurisdiction. A Quebec consumer retains the right to bring a proceeding before a court that has jurisdiction under applicable

consumer law. Nothing in these Terms requires a consumer to submit a dispute to binding arbitration, litigate outside Quebec, or waive a statutory remedy. Before formal proceedings, you and we are encouraged, but not required, to attempt to resolve the issue by contacting kyme@thehandmadeacademy.com.

30. General provisions

30.1 Severability

If a provision is invalid or unenforceable, it will be limited or interpreted to the minimum extent necessary, and the remaining provisions will continue to apply unless doing so would be inconsistent with mandatory law or the essential purpose of the agreement.

30.2 No waiver

A delay or failure to exercise a right does not by itself waive that right.

30.3 Assignment

You may not transfer the personal course licence without our written consent. We may transfer the business or agreement as part of a legitimate sale, reorganization, or succession, subject to applicable law and without reducing mandatory consumer rights.

30.4 Entire agreement

The agreement consists of the material course description and representations on the sales page, checkout disclosures, order confirmation, these Terms, the Privacy Policy where relevant, any legally required course contract wording and cancellation form, and any additional written terms expressly accepted by both parties. Mandatory law prevails over an inconsistent term.

31. Contact

The website checkout and order-confirmation process must remain consistent with these Terms, including the French-language sequence, merchant disclosures, USD pricing, instalment rules where applicable, retainable contract copy, and statutory cancellation form where required.